Jorge Esteban Artalejo -IT support specialist

According to the information provided by the burning glass report my position of It support is not there but I assume it relates to Help desk officer which it comes in 5fth place

**IT Skills required**

* Microsoft Windows
* Customer service
* Technical support
* professional customer service.
* Microsoft Desktop Operating Systems and Applications
* Microsoft Windows Server Roles
* Microsoft Office 365 Administration
* Server and Network based Backup and Security Systems
* Networking Technologies – LAN, WAN, TCP/IP, DNS, DHCP, WLAN and VLAN
* Microsoft Desktop Operating Systems and Applications

**General Skills required**

* communication skills, both oral and written
* Analytical and logical problem-solving skills for identifying and solving technical problems
* Problem solving skills
* Ability to prioritise and delegate
* A keen eye for detail

In regards in how my job compares to my other team members. Adam and channon have very different career paths, In respect to Daniel, Madelaine and Samuel. Channon and Adam are more orientated in the back end of software and data analysis, while the rest of us are more incline into the front end of things like talking to customers, management and More service orientated